

To Our Health Solutions Clients,

As many of you know, the first cases of Coronavirus (COVID-19) were announced for the state of Colorado last week. We want to assure you that Health Solutions is committed to ensuring the health and safety of our clients and team members. Providing a clean environment has always been a priority. We are taking additional measures to provide a safe, sanitary environment.

We have the following procedures in place:

- We continue to disinfect exam rooms thoroughly between every client encounter. This includes disinfecting the exam chair, companion chair, work surfaces, door handles, etc.
- We are increasing the frequency of disinfecting the waiting area, counters, bathrooms and other high touch surfaces to multiple times a day.
- We are screening clients to determine risk of COVID-19. **If you are experiencing shortness of breath, cough or fever,** we thank you in advance for your understanding if we have to coordinate a TeleHealth appointment and/or isolate you upon your arrival.
- We are temporarily a “no handshake” environment for the safety of our clients.

We ask that our clients and team members follow these procedures:

- When coming to your appointment, please do not bring any additional people with you unless absolutely necessary.
- If the weather permits, please feel free to go outside after you check in and our support staff will come get you when it is time for your appointment.
- Please wash your hands or use our hand sanitizer upon arrival.
- If you are sick and are exhibiting any symptoms of a virus, please call in ahead of your appointment so that we can either arrange a TeleHealth appointment and/or prepare our staff for your visit.
- If you are not exhibiting any symptoms of a virus, but have been exposed to a COVID-19 client, or have traveled out of the country, please reschedule your appointment.
- Cover your cough or sneeze with a tissue and then dispose of it immediately.
- Avoid touching your face and mouth.

Your health is important to us. Please reach out to us if you have any questions. Thank you for entrusting us with your care.

Sincerely,
Health Solutions

Updated 3/16/2020

